OpenAI, Anthropic and cloud infrastructure in public subprocessor filings

Installmap, 2026-11-19

Across 1,506 companies with public subprocessor tables (out of 75,722 domains checked), OpenAI appears in 601 filings (39.9%) and Anthropic in 479 (31.8%), while Amazon Web Services leads all backend infrastructure at 1,126 (74.8%).

Homepage crawls miss backend APIs, data warehouses and foundation models that run on the server. Under GDPR Article 28 and enterprise data processing agreements, companies that pass customer data to third-party vendors publish those vendors on a public /subprocessors page or Trust Center.

Across 75,722 company domains in Installmap's cohorts, we located 3,681 public Trust Centers and subprocessor pages, of which 1,506 expose a structured subprocessor table without a login or NDA wall. Across those 1,506 companies, OpenAI appears on 601 subprocessor lists (39.9%) and Anthropic appears on 479 (31.8%). Amazon Web Services is the single most disclosed vendor overall at 1,126 companies (74.8%), ahead of Google Cloud at 530 (35.2%) and Microsoft Azure at 307 (20.4%).

AI and cloud subprocessor shares by company list

Source: Installmap, November 2026 (Subprocessor Lists & Trust Center Database).

Company list	Checked	Subprocessor tables	OpenAI	Anthropic	Any AI vendor	2+ AI vendors	AWS
Fortune 500	500	1	n/a	n/a	n/a	n/a	n/a
Unicorns	1,111	71	46.5% (33)	35.2% (25)	54.9%	36.6%	90.1%
Y Combinator	6,133	367	55.6% (204)	49.0% (180)	64.6%	50.4%	76.0%
Inc 5000	4,969	81	38.3% (31)	30.9% (25)	44.4%	28.4%	84.0%
SaaS	55,839	1,166	36.0% (420)	27.2% (317)	45.2%	25.8%	74.0%
Tranco top 10k	10,000	65	44.6% (29)	35.4% (23)	53.8%	35.4%	81.5%

Among the 367 Y Combinator companies with a public subprocessor table, 55.6% (204) disclose OpenAI, 49.0% (180) disclose Anthropic and 50.4% (185) list two or more AI model providers at the same time. Among 71 unicorns with public subprocessor tables, OpenAI appears on 33 lists (46.5%) and Anthropic on 25 (35.2%).

AI model, voice and vector subprocessors

AI subprocessor	Disclosing companies	Share of all tables	Y Combinator	Unicorns	Inc 5000
OpenAI	601	39.9%	204	33	31
Anthropic	479	31.8%	180	25	25

AI subprocessor	Disclosing companies	Share of all tables	Y Combinator	Unicorns	Inc 5000
ElevenLabs	96	6.4%	29	6	6
Deepgram	74	4.9%	30	5	6
AssemblyAI	39	2.6%	11	2	4
LangChain / LangSmith	34	2.3%	9	2	2
Groq	33	2.2%	15	0	2
Baseten	32	2.1%	16	2	2
Fireworks AI	30	2.0%	14	3	0
turbopuffer	28	1.9%	13	1	1
Braintrust	25	1.7%	10	2	0
Modal	25	1.7%	22	0	0
Pinecone	22	1.5%	6	1	1
Cohere	20	1.3%	12	2	0
Mistral AI	20	1.3%	5	0	0

Homepage AI copy vs subprocessor disclosures

Cross-referencing archived homepage text against the 1,506 companies with a public subprocessor table splits AI adoption into three groups:

- 227 companies (15.1%) mention AI on their homepage and list at least one external AI subprocessor.
- 160 companies (10.6%) market AI on their homepage while listing zero third-party AI model APIs on their subprocessor page (consistent with self-hosted models on AWS, Google Cloud or Azure, or non-LLM features).
- 511 companies (33.9%) do not mention AI on their homepage yet disclose passing customer data to an external AI subprocessor.

Top 25 cloud, data, observability and SaaS subprocessors

Vendor	Category	Disclosing companies	Share of all tables	Y Combinator	Unicorns
Amazon Web Services	Hosting & CDN	1,126	74.8%	279	64
Google Cloud	Hosting & CDN	530	35.2%	152	29
Stripe	Payments	524	34.8%	166	16
Cloudflare	Hosting & CDN	414	27.5%	118	20
Slack	IT Service & Support	398	26.4%	129	22
Google Workspace	Email Hosting	385	25.6%	150	13

Vendor	Category	Disclosing companies	Share of all tables	Y Combinator	Unicorns
HubSpot	CRM & Marketing Automation	375	24.9%	58	11
Sentry	Developer Tools	351	23.3%	110	10
Datadog	Developer Tools	308	20.5%	78	23
Microsoft Azure	Hosting & CDN	307	20.4%	63	17
Twilio	Developer Tools	275	18.3%	54	17
GitHub	Developer Tools	267	17.7%	116	9
Salesforce	CRM & Marketing Automation	253	16.8%	27	39
Intercom	Live Chat & Support	245	16.3%	40	13
Twilio SendGrid	Email Hosting	243	16.1%	35	12
Zendesk	Live Chat & Support	238	15.8%	17	21
Atlassian (Jira / Confluence)	IT Service & Support	236	15.7%	28	20
PostHog	Analytics	229	15.2%	139	1
Snowflake	Data & Analytics	179	11.9%	29	25
Vercel	Hosting & CDN	179	11.9%	124	2
MongoDB Atlas	Developer Tools	161	10.7%	31	10
Mailgun	Email Hosting	146	9.7%	19	12
Auth0	Security & Fraud Prevention	131	8.7%	28	5
Mixpanel	Analytics	125	8.3%	26	5
Linear	Developer Tools	106	7.0%	54	1

Direct subprocessors vs 2nd-hop fourth parties

Joining each company's disclosed subprocessors against those vendors' own subprocessor lists measures transitive exposure. The median company with a published table lists 11 direct subprocessors and reaches 17 additional 2nd-hop ("fourth-party") vendors through its vendors' own disclosures. You can inspect any indexed domain on /subprocessors.

Company	Domain	Platform	Direct subprocessors	2nd-hop fourth parties
Prerender	prerender.io	Vanta	38	128
Employment Hero	employmenthero.com	Vanta	56	122
Multiverse	multiverse.io	Vanta	43	117
Elai	elai.io	Vanta	14	108
DataCamp	datacamp.com	Vanta	26	107
Expensify	expensify.com	Vanta	58	104

Company	Domain	Platform	Direct subprocessors	2nd-hop fourth parties
Personal AI	personal.ai	Vanta	47	102
Serverless	serverless.com	Vanta	17	101
Skedda	skedda.com	Vanta	31	99
Spark Hire	sparkhire.com	Vanta	32	97

How we counted

We resolved trust.<domain> and security.<domain> DNS records across 75,722 domains, scanned archived homepages for links to hosted Trust Centers and /subprocessors or /dpa pages, and queried public Trust Center endpoints across Vanta, Oneleet, SafeBase, Conveyor and first-party HTML tables on 2026-11-19. Portals that gate their subprocessor list behind an NDA request count toward Trust Center totals (3,681) and are excluded from the 1,506-company denominator used for vendor shares. Summary CSVs are attached below, and the full 3,681-company dataset is on /subprocessors.

Source

https://installmap.com/research/production-ai-and-backend-subprocessors

Dataset: by_cohort.csv, top_vendors.csv, README.md, METHOD.md

Denominators

Group	Domains scored	On the list
Y Combinator companies	5,388	6,133
Unicorns	1,000	1,111
Inc 5000 (2026)	4,888	4,969
Fortune 500	472	500
SaaS companies	8,048	55,839